

### REMARKS

Applicant respectfully requests that the Examiner enter this Amendment After Final Action under 37 C.F.R. § 1.116 and reconsider the application as amended for allowance. Applicant respectfully submits that the above amendments place the claims in condition for allowance. The following remarks are responsive to the Final Office Action mailed January 10, 2005.

As a preliminary matter, in the Final Office Action mailed January 10, 2005, the Examiner did not attach an initialed copy of the PTO-1449 form references that were mailed to the PTO on October 30, 2001. The Examiner also did not indicate the references on said PTO-1449 form were not in conformance with MPEP 609. As such, applicant respectfully requests that the Examiner indicate that these references have been considered and made of record.

### Office Action Rejections Summary

Claims 1-41, 43-51, 53 and 54 have been rejected under 35 U.S.C. §102(e) as being anticipated by U.S. Patent No. 6,219,648 of Jones et al. ("Jones").

Claims 42 and 52 have been rejected under 35 U.S.C. §103(a) as being unpatentable over Jones in view of U.S. Patent No. 6,288,688 of Hughes et al. ("Hughes").

### Status of Claims

Claims 1-56 are pending in the application. Claims 1, 2, 5-7, 21, 22, 25-27, 30-32, 34, 36, 45 and 46 have been amended to more properly define a preexisting claim limitation. The amended claims are supported by the specification. Claims 55 and 56 have been added. No new matter has been added. Claims 4, 24, 39 and 49 have been canceled.

### Claim Rejections

Claims 1-41, 43-51, 53 and 54 have been rejected under 35 U.S.C. §102(e) as being anticipated by Jones.

Claims 42 and 52 have been rejected under 35 U.S.C. §103(a) as being unpatentable over Jones in view of Hughes.

### Response to Arguments

Jones discloses an alerting system for monitoring progress of customer generated trouble tickets. The alerting system includes a manager module that periodically monitors pending customer generated trouble tickets using configuration information. When the manager module determines that the time duration or other alerting criteria has been satisfied, the manager module requests an alert to be sent to the appropriate personnel. The alerting system includes two configuration files storing the configuration information. A user in Jones manually enters configuration information into the configuration files using an editor (Jones, col. 13, pages 46-53). Such manual editing of configuration files does not provide for error detection capability.

In contrast to Jones, in independent claims 1, 21, 34 and 45, configuration information items entered by a user are first validated and then stored to a database. Subsequently, a text-based configuration file is generated using configuration information extracted from the database. Accordingly, Jones does not teach or suggest the features of the present invention that are included in the following language of claim 1:

... validating configuration information items prior to storing the configuration information items in a database;  
extracting configuration information from the database; and  
generating at least one text-based configuration file containing the extracted configuration information.

Similar language is included in claims 21, 34 and 45. Therefore, independent claims 1, 21, 34 and 45, and their corresponding dependent claims, are not anticipated by Jones.

Claims 42 and 52 have been rejected under 35 U.S.C. §103(a) as being unpatentable over Jones in view of Hughes. It is submitted that Hughes does cure the deficiency not above with respect to Jones. In particular, Hughes discloses a system for distribution and display of advertisements within elevator cars. Similarly to Jones, Hughes does not teach or suggest validating configuration information items prior to storing them to a database, extracting configuration information from the database and generating a text-based configuration file containing the extracted configuration information. Hence, Hughes lacks the same limitations of claims that are missing from Jones. Accordingly, Jones and Hughes, taken alone or in combination, do not teach or suggest the limitations recited in claims 42 and 52.

In conclusion, applicant respectfully submits that in view of the arguments and amendments set forth herein, the applicable rejections have been overcome.

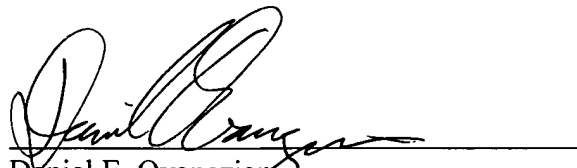
If the Examiner believes a telephone interview would expedite the prosecution of this application, the Examiner is invited to contact Daniel Ovanezian at (408) 720-8300.

If there are any additional charges, please charge our Deposit Account No. 02-2666.

Respectfully submitted,

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Dated: 2/14, 2005

  
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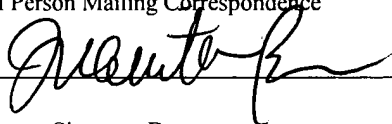
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